



TOLLING

NEWS

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**Hon. Margaret Mwanakatwe,
MP, Minister of Finance welcomes
a delegation from the Lesotho Road
Fund at her office in Lusaka**

A SUSTAINABLE ROAD FUND

EDITORIAL TEAM



Mr. Alphonsius Hamachila
Manager Public Relations
(Editor)



Ms. Rachel Namukolo
Public Relations Assistant



Eng. Wesley Kaluba
Senior Manager - Tolling



Mr. Daniel Mtonga
Business Manager - Tolling



Ms. Eunice Mukata
Tolling Operations Assistant



Mrs. Micah Chola
Manager Finance



Eng. Charles Kandeke
Highway Engineer - Tolling

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DISCLAIMER

Views expressed in the articles and stories in this journal are not necessarily those of NRFA, its Board of Directors or Management. The Editor welcomes contributions on the National Road Tolling Programme.

National Road Fund Agency
Plot 33 Fairly Road, Ridgeway Area
P.O. Box 50695, Lusaka
Toll Line: 700
Email: nrfa@zamnet.zm
Web: www.nrfa.org.zm

 National Road Fund Agency-NRFA

 @nrfa_zambia



MESSAGE FROM THE DIRECTOR/CHIEF EXECUTIVE OFFICER



Road Tolling is a growth trend in Africa, as an innovative way of broadening the resource envelope in addition to the Fuel Levy, Road Tax, Weighbridge Charges and other Road User Charges.

During the first half of the year, we had such great honour and privilege to host, at different intervals, the Malawi, Kenya and Lesotho Road Funds on study tours to tap on the ground knowledge and experiences in Road Tolling.

Mozambique and Namibia, are expected later this year.

We were deeply touched by the regional and continental recognition and indeed admiration of Zambia's effort and steady progress in Road Tolling which was initially displayed

at the 16th African Road Maintenance Funds Association (ARMFA) Annual General Assembly in Addis Ababa, Ethiopia, in February this year.

ARMFA is an association of 34 Road Funds in Africa with the sole objective of sharing knowledge and experiences, information and good practices in the mobilisation and judicious application of Road Funds for member countries.

While most African countries are bound together with common road construction, rehabilitation and maintenance challenges whose budget require different types of financiers including private sector, bilateral and multilateral partners, it is gratifying that comparatively, Zambia's Road Fund is seemingly advanced and ahead of the pack in finding home grown and lasting solutions to Sustainable Road Maintenance. Particularly,

Kenya has found itself behind in the implementation of Road Tolling to the detriment of its road infrastructure. But having picked a leaf from the Zambian experience, they would soon hit the ground running.

The visiting countries appreciated our Road Tolling roll out Programme across the country and the operational status of the three types of Toll Stations, namely Class A (or the full-fledged Toll Plaza) which accommodates traffic volumes of 3000 and above, Class B, the Booth and Boom Toll Plaza with Traffic Volumes between 800 to 2999 vehicles and the Simplified Toll Plaza with traffic volumes between 250 to 999.

A critical learning point for them was the acquisition of the K2.12 billion National Pensions Scheme Authority (NAPSA) loan facility for the rehabilitation of the Ndola-Kitwe-Chingola-Solwezi road projects and construction of Toll Plazas on the same stretch. This Public to Public Investment agreement holds a number of benefits over conventional Public Private Partnerships given the low cost of establishing the partnership using the public sector as a common denominator platform.

Further, the international delegates sampled our Wide Area Network innovation, which interconnects six of our Toll Stations namely Chongwe, Katuba, Mumbwa, Shimabala, Manyumbi and Kafulafuta, and has enabled us to set up a Control Centre at the Agency's Head Office where we are able to monitor operations at these Toll Stations in real time for operational efficiencies, transparency and accountability.

The progression rate at which we have moved in the implementation of the Road Tolling programme, the achievements we have scored, and the kudos we have received could not have been tenable without the sum total of our dedicated team's commitment, your compliance and willingness to contribute to Zambia's road infrastructure development.

We Thank You!

Eng. Wallece Mumba

Zambia a learning hub for

By Rachel Namukolo

Finance Minister Hon. Margaret Mwanakatwe says her ministry was constantly working to improve the state of roads by providing sustainable financial resources given that roads were critical to all Zambians as they linked children to schools, farmers to markets, transporters to new destinations and investors to economic routes, opening up the country to vast investment opportunities.

Speaking when a delegation from the Lesotho Road Fund (LRF) paid a courtesy call on her, Hon. Mwanakatwe said demand for infrastructure was constantly growing.

“The money is not enough, the investment is never enough, the demand is growing because our citizenry are demanding roads from us.”

Hon. Mwanakatwe said Zambia had prioritised road infrastructure development through projects such as Link Zambia 8000 to transform the country from landlocked, to a land linked one and open it up to trade and commerce.

And the Lesotho delegation said other African countries needed to replicate Zambia's successful implementation of the road tolling program.

Lesotho Road Fund Board Chairman Thato Mohasoa said Zambia was becoming a role model in the implementation of domestic mobilisation of



The Lesotho delegation pays a courtesy call on Hon. Mwanakatwe

resources for sustainable road maintenance.

“Many countries, including Lesotho are overburdened by expenditure on capital projects especially roads' infrastructure hence the need to learn from Zambia on how it is mobilising resources locally to sustainably finance the road network,” he said.

He noted, however, that although people did not want a poor road network, they did not understand that they had to be part of home grown initiatives such as road tolling that provided for the establishment of a good road network.

“People don't want potholes but they don't understand that patching a pothole is money and that money ought to come from them”, he said.

Road Tolling



(Centre) at her office in Lusaka

The Lesotho Road Fund delegation visited the National Road Fund Agency to get on the ground knowledge and experiences on Zambia's successful implementation of the Road Tolling programme.

Malawi, Kenya and Lesotho are among the countries that have taken the opportunity to come and see how the programme was being implemented in Zambia as they planned on commencing Road Tolling with the aim of increasing their revenue base for road maintenance.



Lesotho Road Fund Board chairman Thato Mohasoa receives a token of appreciation from his NRFA counterpart Ms. Christabel Michel-Banda at the NRFA offices



Kenyan delegation poses for a photograph at Katuba Toll Plaza

Your Toll Money,



Chingola-Solwezi Road before rehabilitation

As we were putting this publication together, we put one question across on the Google Search Engine: Where does the Toll money go to? In a split second, the search result demonstrated that this same question has been asked by different people in different countries, putting road tolling on the list of emotive topics world over.

And this is one question that has dogged you, our road users, with a seemingly sustained debate in the print and broadcasting stations, spilling over to social media with a variety of cartoons popular among them a caricature of some boy in a classroom seemingly sweating in trying to provide the correct answer to the question.

At the National Road Fund Agency (NRFA), we have boundless gratitude for the confidence placed in us as a Lead Tolls Agent and are mindful that road user expectations are high particularly that two years since commencement of the Road Tolling Programme covering all vehicle classifications, you are still seeing dilapidation on Livingstone-Sesheke, Kafue - Mazabuka, Ndola-Mufulira, and until recently Chingola-Solwezi Roads among others.

This road dilapidation is an example of the backlog of road maintenance, which, according to the 2012 Road Development Agency Report require US\$721 million per year against the US\$180 million available annually.

Government, through the NRFA, has pumped in huge financial resources in road infrastructure development, comparative to other economic sectors in the country and a total of K42 billion has been expended on road works from 2006 to 2017 with 75% of this expenditure made in the last five years.

With the above scenario, the Road Tolling programme is a home grown solution aimed at bridging the annual road maintenance finance gap of the US\$721.

The question, however, still lingers: Where does the Toll money go to? Not fuel levy, not road tax, not GRZ direct funding, but Tolls revenue. This question is understandable,

Your Roads!



Chingola-Solwezi Road after rehabilitation

because, unlike fuel levy which is embedded in the pump price, we all physically dip into our pockets to produce a K20 or any applicable fee, whenever we access Toll Stations and we want to ensure that Tolls make a difference as a service fee.

Part Three, Section 11 of the Tolls Act No14 of 2011, states that the Toll or other charges imposed for the use of a toll road and collected by the Agency shall from part of the Road Fund and shall be used exclusively for the construction, maintenance and rehabilitation of public roads in Zambia.

With your cooperation and support, implementation of the National Road Tolling Programme has progressed well since 2013 when the project commenced and Tolls have been collected from 10

inland Toll Stations namely Chongwe and Shimabala in Lusaka Province, Katuba, Mumbwa, and Manyumbi in Central Province, Kafulafuta on the Copperbelt Province, Chembe in Luapula Province, Kalense, Kateshi and Kakonde in Northern Province.

Tolls have also been collected from 9 Ports of Entry and four (04) gazette weighbridges across the country with additional inland Toll Stations at different levels of construction to add revenue for sustainable road maintenance.

Between November 2013 and First Quarter of 2018, a total of K2.2 billion was collected from Inland, Ports of Entry and Weighbridges Stations across the country.

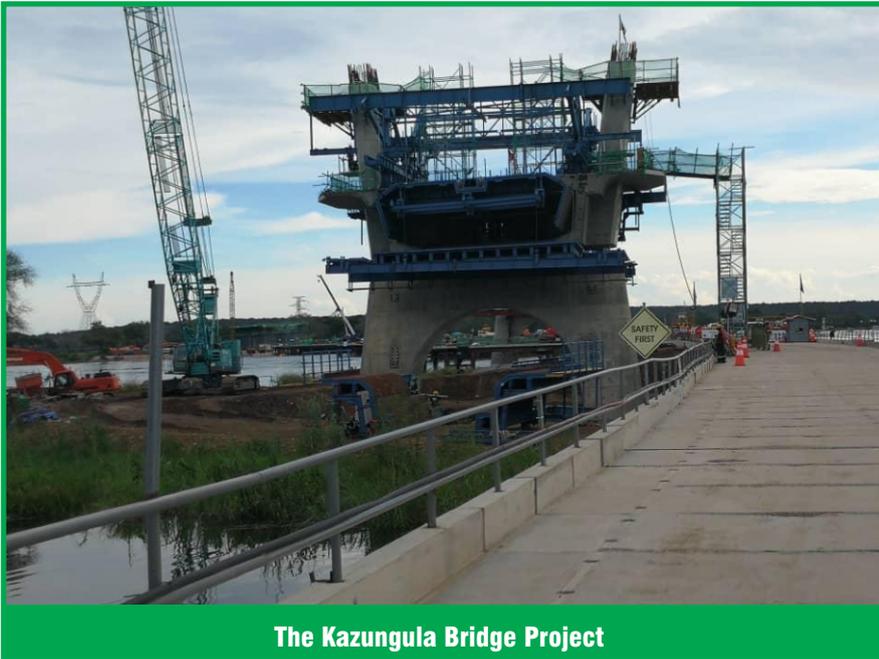
Now, here is a snapshot of how

the K2.2 billion was used.

In accordance with the Tolls Act, the collected revenue was expended on road rehabilitation works with K677 million spent between 2013 and 2014, K204 million spent in 2015, K259 million in 2016, and K501 million in 2017 and K200 million in the First Quarter of 2018.

Further, a total of K511 million tolls revenue was disbursed for road maintenance with K350 million spent between 2013 and 2014, K85 million having been spent in 2015, K129 million in 2016, and K296 million in 2017, while K86 million was loan repayment to the National Pension Scheme Authority (NAPSA) for the Ndola to Solwezi Road Maintenance Project and Toll Plaza construction. *Cont. to next page...*

Your Toll Money, Your Roads!



The Kazungula Bridge Project

From previous page...

To ensure preservation of the Road Asset, Government, through the Road Development Agency (RDA) developed a Road Maintenance Strategy in 2014. This Strategy has been enhanced further with the initiation of the Road Tolling Maintenance Programme (RotoMap) to respond to road maintenance needs on tolled roads and adjacent township roads connecting to tolled roads.

It is worth noting that routine maintenance works are works that are undertaken each year such as vegetation control, pothole patching and drainage clearing. On the other hand, periodic maintenance is an activity that is undertaken approximately every 3-5 years and is concerned with rectifying defects which are outside the scope of routine maintenance. The key reason of periodic maintenance is to preserve the structural integrity of the road. Road rehabilitation is restoring the road to its original state while upgrading a road is to raise it to higher standards or state.

RotoMap which is enshrined under the RDA Maintenance Strategy will support Local Authorities and RDA in carrying out pothole patching, road markings and signage and construction of speed humps and a total of K2.2 million Tolls revenue was disbursed to respective Local Authorities by end of April 2018.

Government, through Road Sector Agencies embarked on a massive rehabilitation of urban roads to improve mobility and connectivity in these urban areas and K350 million was disbursed for roads in Ndola, Kitwe, Luanshya, Sinazongwe, Monze, Mongu, Chipata, Mpulungu, Mongu, Serenje, Kabwe and Kapirimposhi.

Additionally some of the individual road projects financed from the Tolls Revenue included the rehabilitation of the Chingola Solwezi Road and the construction of the Kitwe-Chingola Dual Carriageway, a critical route which interconnects the rest of the country to the major copper mines in Northwestern part of Zambia which is the new

mining hub.

The Kazungula Bridge Project, a multi-national project on the North-South Corridor (NSC) within the Southern African Development Community (SADC), was also a beneficiary of the Tolls revenue. Once completed, the Kazungula Bridge would not only boost trade and commerce between Zambia and Botswana, but will facilitate trade, commerce and investment through improved efficiency of transit traffic and reduction on the prolonged periods of time that local and international freight would have to spend on either side of the border.

Other Toll disbursements were for road maintenance works for the 60km Livingstone to Sesheke Road in Southern and Western Provinces including the construction of concrete Pontoon Ramps and parking area at Kazungula Border Post, periodic maintenance of Solwezi Mwinilunga in Northwestern Province, Kabwe-Chibombo Road in Central Province and Isoka- Muyombe Road in Muchinga Province and the Great East Road from Luangwa Bridge to Luangwa, in Lusaka Province among others.

We commend all road users for your continued support, patience and cooperation rendered to Road Tolling as a home-grown solution to road construction, maintenance and rehabilitation.

We pledge to execute the mandate before us, in tandem with the aspirations of all stakeholders, and have committed ourselves to strong internal controls and systems, transparency and accountability as the foundation to Road Tolling.

1.7 million vehicles access Toll Gates

Toll Collectors at Manyumbi, Kafulafuta, Chongwe, Katuba, Mumbwa and Shimabala, demonstrated the Agency's strategic results of Service Excellence and Operational Efficiency as they served over 1.7 million vehicles in the First Quarter of 2018.

Over 300,000 vehicles that accessed the Toll six Stations, enjoyed the Local User and Frequent User Discounts, respectively, while 1.4 million were non discount traffic.

Local User Discounts are for road users who reside within a ten kilometer radius of a Toll Station. Upon application,

these had their small vehicles pay K2 for single access, or K50 for the whole month, while light vehicles with 2 – 3 axles paid K15 for single access or K450 for the whole month.

On the other hand Frequent Users are those motorists who accessed the respective Toll Stations for ten consecutive times in 30 days and qualified for frequent user discounts of between K5 and K10 for closed period of another thirty (30) days.

During the first Quarter of 2018, Shimabala recorded

the highest traffic volumes at 455,000 followed by Katuba at 426,000 while Chongwe was at 280,000 Manyumbi stood at 272,000 and Kafulafuta at 235,000 and Mumbwa had the lowest traffic volumes at 67,000.

Simplified Toll Stations were opened at Chembe, at the Border between Zambia and the Democratic Republic of Congo, Kalense between Kasama and Mbala, Kateshi between Kasama and Luwingu and Kakonde between Mbala and Nakonde.



Shimabala recorded the highest traffic volumes at 455,000



By Eunice Mukata

WOMEN FUEL

Over the past decade gender inequalities have been rooted in our society. Women in many situations, are denied access to fundamental human rights of basic education, health care, access to decent jobs and are faced with occupational segregation and gender gaps. On a larger scale, they are underrepresented in positions that matter most in driving policy change... political and decision-making positions. Over the years however, women have not been passive recipients of the stereotype. This discontent stirred up unprecedented global movement by women activist groups that joined forces to help effect justice, equality and women's rights for women living both in the rural and urban areas. This revolution that was conducted in democratic ways through public speaking, meetings, and peaceful resistance has recorded positive results and has helped amplify the voice of the voiceless women in many ways and this fight for equal opportunities is no longer considered as outlandish.

Consequently, the United Nations affirmed Women's Rights in its Charter which were proclaimed for the entire world in the Universal Declaration of Human Rights adopted on December 10, 1948. Henceforth, the equal status of women is now recognised by Zambia and other countries world over, with a specific day dedicated to celebrate women every year on the 8th of March, internationally.

This year's International Women's Day celebrated under the theme "Time is now: Rural and Urban Activists Transforming Women's Lives" was highly celebrated by various stakeholders including the National Road Fund Agency (NRFA).

The Agency has aimed at recognizing and addressing the motivation that women are a critical factor and partner in attaining sustainable development.

At the helm of the Agency are two driven women, Finance Minister Hon. Margret Mwanakatwe, which Ministry the Agency falls under and NRFA Board Chairperson Ms. Christabel-Michel Banda who have both proven their commitment, and excellence in the corporate world.

The NRFA has played a keen interest in helping



Call of duty: from left to right Salome Kasempa, Lodzindabah N'gombe, Angela



women realise their full potential by promoting the employment of women. Between 2014 and 2018 the Agency has employed over

One such beneficiary is Beauty Ponda currently working for NRFA as a Toll Collector at the Kakonde Toll station. Beauty who was born and bred in Mbala District narrated in an interview how the job has positively impacted on her livelihood.

"Ever since I joined the institution I have among other things been able to support my mother in buying farming inputs, this has largely helped her

NRFA GROWTH



K. Ndlovu in the Fund Management Department



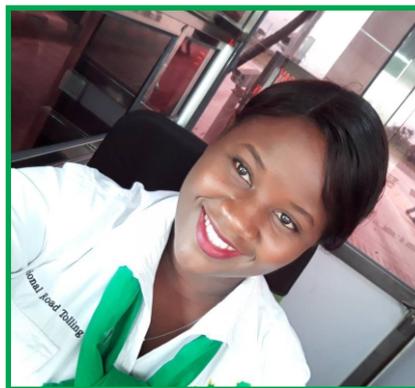
Beauty Ponda (Left) with Patricia Chishimba



NRFA Board Chairperson Ms Christabel - Michel Banda



Finance Minister Hon. Margaret Mwanakatwe



Esmart Nangwaale



Leaders in Outdoor Healthy activities

produce more crops enough for selling I have been empowered and I have also in turn empowered my mother." She said.

In the meantime Esmart Nangwaale born and bred in Lusaka city working at the Katuba Toll Station as Shift Supervisor says she feels empowered as a woman ever since she joined the Agency.

"From the time I was employed as a Toll Collector, I have been able to contribute something towards paying school fees for my

siblings thereby helping reduce the burden on my mother who is a widow" Esmart said.

The agenda of empowering women who live both in the urban and rural areas in the country is also in tandem with the Seventh National Development Plan (7NDP) 2017-2021 which emphasizes the need of 'Leaving no one behind' in national development. It is evident that the NRFA has contributed in helping uplift the livelihoods of women.

Road Sector meets Academia

The Government of the Republic of Zambia has prioritized road infrastructure development, showing its commitment to improved and enhanced road network systems through projects such as the Link Zambia 8000, Pave Zambia 2000, CB 400, and Lusaka 400, among others.

However, the road sector in the country has not been spared by challenges such as premature road failure, distressed fiscal space for road financing and high construction costs along with climate change effects. These challenges would obviously require well researched solutions to ensure that we achieve *value for money* in our service delivery.

It is from this background that the Road Sector wishes to scale up research in terms of practical technologies for constructing durable roads at optimal costs as well as attempting to understand the financial and economic environment for more informed decision-making.

On that premise, the NRFA organised a one-day workshop under the theme “**Research & Development for Effective and Sustainable Road Infrastructure Development, linking Industry and Academia**” that was successfully

held on the 28th of April, 2018, at Mika Hotel Kabulonga in Lusaka.

The workshop was graced by the Deputy Secretary to Cabinet Mr. Patrick Kangwa and attended by the Special Assistant to the President for Project Monitoring and Implementation Mr. Andrew Chellah.

The aim of the workshop was to deliberate on how the road sector can be strengthened through

NRFA for taking lead in tapping into the renewed and growing interest by the Universities to conduct Research beneficial to the Road Sector.

He further urged the Universities in Zambia to seize the availed opportunity and undertake extensive research and produce results which Engineers to make good use of, for road maintenance, construction and rehabilitation at relatively cheaper cost while ensuring Value for Money. Mr. Kangwa stressed the importance of Road Assets for the Country evidenced by it gobbling about 13% of the National Budget with an asset value of over US\$8 billion.

To effectively sustain the partnership between Road Sector Agencies and Academia, the workshop agreed on issues to be addressed in strengthening the partnership with specific responsibilities and timelines. Key among the resolutions was the development of policy to create linkages between the industry and academia, establish Industry-Academia/Research Centres Partnership Forum (IAPF) and Road Sector Agencies to participate in Academic curriculum Reviews and offer student attachment programs.

partnerships with the Academia in Zambia and review areas of support with regard to Research and Development. Key among the participants was the Ministry of Housing and Infrastructure Development (MHID), Ministry of Transport and Communication (MTC), Ministry of Local Government (MLG), Road Development Agency (RDA), National Council for Construction (NCC), Road Transport and Safety Agency (RTSA), Policy Monitoring and Research Center (PMRC), University of Zambia (UNZA), Mulungushi University, University of Lusaka (UNILUS).

The Guest of Honor commended



NRFA Director/CEO Eng. Wallece Mumba (Left) shakes hands with Dr. Christopher Chembe from Mulungushi University as Deputy Secretary to the Cabinet, Mr. Kangwa looks on

More Cars for more Tolls

When the Rubber hits the Road", is a common expression of how Theory is turned into Practice, literally and figuratively.

Or to be more specific, when all time and effort has been dedicated to the invaluable participation at the country's biggest Motor Show, a one stop shop for motoring and information on products and services being offered by the industry.

And that is exactly what the National Road Fund Agency (NRFA) did from 4th – 6th May 2018 at Lusaka Show Grounds, for the first time this year!

Officiating at the 10th Lusaka Happening Motor Show, Vice President Mrs. Inonge Wina, in a speech read on her behalf by Youth, Sport and Child Development Minister Hon. Moses Mawere, noted that the show was instrumental in creating public know-how about the latest cars, trucks, bikes, tractors, trailers, oil products, tyres and spares.

This statement was complimented by Transport and Communications Minister Hon Brian Mushimba who stated that the motor show was also a market place for businesses to appreciate innovation and investment areas and aspects which characterize the motor industry.

Not long ago, the NRFA's participation in the Most Happening Motor Show was an unlikely thought.



Hon. Mushimba (left) lead the VIP delegation to the NRFA exhibition stand

It took Motor Show Managing Director Mr. Bobby Singh's good marketing skills to persuade the Agency to get involved in the prestigious Motor event that for a long time was not part of its platform.

"The more people buy cars, the more they pay tolls for better roads," he said.

And true to his apt words, our participation at this year's Motor Show was necessitated and escalated, particularly that we are the Lead Tolls Agent in the implementation of the National Road Tolling Programme covering all motor vehicle classifications, a home grown solution for Sustainable Road maintenance of all public roads in Zambia.

The NRFA, whose mandate as

Fund Act no. 13 of 2002, is anchored on Resource Mobilisation, Fiduciary Management of Resources, and Value for Money delighted in the Lusaka Happening Motor Show as an integral platform where key and strategic partnerships were identified, established and maintained to enhance the Road Tolling programme among various stakeholder.

As we roll out the Road Tolling footprint across the country, we value such partnerships as the one with the Motor show, and count on the commitment, patience, cooperation and compliance of all motorists.

Above all, we promise to give back a quality, and safe road network, through Sustainable Road Maintenance from the Tolls you pay.

Toll Plazas placed under microscope

By Rachel Namukolo



Control Room Operators on hand to monitor live feed from Toll Stations

A critical element of Road Tolling is ensuring that trust and confidence in our internal systems and controls is inspired in our stakeholders.

As an Agency whose Core Values rest on Accountability and Transparency, the NRFA is committed to safeguard and protect the interests of its stakeholders by ensuring the integrity of the toll

Manyumbi Toll Stations. The cameras placed both in and outside the booth allow the entire transaction between the motorist and the toll collector to be captured, from the instant the motorist approaches the booth, pays a toll and collects a receipt.

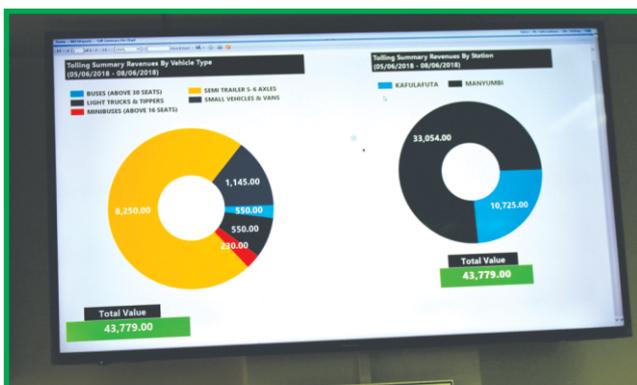
This live feed is monitored by Control Room operators, who are on hand to see what is happening and quickly

Control Centre to the toll stations using an Internet Protocol phone network that does not go through a conventional mobile network system but are transmitted through NRFA's network. This system is a value added transaction that is free and allows officers to communicate back and forth in resolving issues as monitored.

The External Communication System initiates a call centre which will allow the general public to call our customer care line 700 with queries and concerns regarding any tolling issue.

The Control Centre also comprises a management information system which essentially gives a report on toll collections and how much has been collected from which station based on vehicle classification.

The Network Monitoring System, monitors the availability of the network, it informs the technical staff when there is a network challenge or connectivity via email and helps



The Management Information System gives a summary of Toll collections



Network Monitoring System detects availability and Connectivity of the WAN

collection systems and that tolls are accounted for, hence the initiation of a Control Centre at our Head Quarters in Lusaka.

The Control Centre allows visual surveillance of toll operations and general activities at six Toll Stations in real time made possible by a Wide Area Network provided by Zamtel, which connects Shimabala, Katuba, Mumbwa, Chongwe, Kafulafuta and

identify challenges and solutions.

The Centre comprises a monitoring system, an internal and external communication system, a management information system, as well as a network monitoring system.

The Internal Communication System allows calls to be made from the

them quickly respond to the alert and resolve issue. It also keeps a record of how long the network has been down thereby helping on the billing structure.

NRFA IT Manager Clement Masiye says the project brings value addition to the Agency, noting that the Control and Call Centre will be fully functional by the fourth quarter of 2018.

What makes Chongwe Toll Plaza tick



Chongwe Toll Collectors pose for a photograph



By Maybin Mukanda

Chongwe Toll Plaza on the Great East Road is a conventional type of toll plaza and managed by 21 staff comprising the Senior Toll

Collector, four shift supervisors and 16 Toll collectors.

The Toll Plaza was officially opened to road users in December last year and the entire NRFA team went out to provide road users with necessary information which included the Toll Tariff Structure, exemptions and available Toll discounts.

Through the adopted approach of customer care, team work and providing effective communication, road users have come to welcome, understand and appreciate the benefits of paying tolls.

A mutual relationship has since been created between the road users and Chongwe Toll Station staff and road users, with those on Local User and Frequent User Discount status enjoying the facilities with each passage.

To further enhance operational efficiencies and improve on service delivery, Toll Collectors at the Station are availed with adequate support from top management and live with the Agency's Core Values of Transparency, Accountability, Integrity, Team Work, Innovation and Excellence.

Employee Profile



By Rachel Namukolo

Maintenance Management from the Augsburg University of Applied Sciences in Bayern Germany, acquiring over 17 years post-qualification experience in multi-sectoral industries which include Automotive, Oil and Gas, Telecommunications and Road Construction.

He started in car production as Guest Engineer with Volkswagen AG at the Wolfsburg plant in Niedersachsen, Germany working with a Supply Team in the Golf A4 production lines trying to optimise availability of material from a host of suppliers.

Locally, he worked as Parts Manager with Pilatus Engineering who were the local franchise owners and official distributors of the BMW and Land Rover brands before venturing into the downstream oil and fuels industry having worked for Kobil Petroleum as Technical Sales Engineer and also with Spectral Oil Corporation as Area Sales Manager both roles in which he researched and applied knowledge in the field of

Seventeen Years post qualification experience in the multi-sectoral industry offered little help in preparing Eng. Wyman Kaluba for the battle in the ballot.

In what he describes as a hotly contested election, National Road Fund Agency Senior Manager Tolling, Eng. Kaluba faced two other contenders for the position of Vice President- Finance and Administration at the recently held 62nd Engineering Institute of Zambia (EIZ) Annual General Meeting and Symposium in Livingstone, which saw the dissolution of the Council and election of new office bearers to the 59th Council of the EIZ, as per provisions of the EIZ Act No. 17 of 2010.

Wesley Wyman Kaluba studied Mechanical Engineering at the University of Zambia (UNZA) and obtained a Master of Science in Project Management at the University of Salford, in Manchester, United Kingdom.

He further went on to obtain a Post Graduate Diploma in

Eng. Kaluba is EIZ Veep!

Tribology and Fluid Mechanics, effectively bridging technical skills with commercial knowledge to grow market share and business profitability through increased revenue generation.

In November 2010, Eng. Kaluba ventured into a new territory in the Telecommunications industry when he joined Zamtel as Senior Manager Consumer Sales and Distribution tasked with mandate to start-up and set the turnaround strategy of a previous parastatal organization in place.

This role encompassed building the distribution channel, maintaining the key client network and growing the business in Zambia. He managed the overall sales function, setting up guidelines and processes to be followed by all stakeholders in the organization. His execution involved being an all-round manager from driving sales, to building a sales team and mentoring that team to running a business for the organization. He acquired critical experience in full profit and loss responsibility, HR involvement, Logistics, after sales and has experience in selling a full solution and not just a product.

In 2013, Eng. Kaluba joined the Road Development Agency (RDA) as Senior Manager Road Tolling, tasked to lead a new function in the Zambian Road Sector to implement the provisions of the newly enacted Tolls Act No. 14 of 2011, which would introduce the Road User Pay principle on Zambian public roads. Currently, Eng. Kaluba as Senior Manager with the National Road Fund Agency (NRFA) Four years down the line Road Tolling has grown as second highest contributor of

Non-Tax revenues to the Treasury in Zambia and has earned ZMW1.9 Billion in toll revenues from inception 2013 to end December 2017 to fund road maintenance projects.

Prior to his election as Vice President Finance and Administration on the 59th Council, Eng. Kaluba was serving on the

I will endeavour to drive EIZ to accomplish the corporate vision by promoting excellent performance

EIZ Benevolent Fund Board since 2014.

"I feel proud to join the council in the portfolio for Finance and Administration, I notice that the core values of the EIZ are mirror core values of the NRFA. Integrity, Transparency, Team Work, Innovation and Accountability," he says.

Adding "I will endeavour to drive EIZ to accomplish the corporate vision by promoting excellent performance, I also envisage an EIZ which is more innovative in identifying non-traditional ways of rising resources, I notice that we have been relying on subscriptions as a sole revenue for such a long time and this has compiled us to unequivocally

increase member subscriptions throughout the years, but clearly this is

not sustainable and members want relief, they want to see value and to see what the EIZ can also provide for them."

Eng. Kaluba says he looks forward to working side by side with the newly elected EIZ President Eng. Sydney Matamwandi who he says also subscribes to the school of thought of innovation and out of the box thinking.

Eng. Kaluba has been married for 13 years to Musunga, an Accountant, and the couple are blessed with 2 sons – aged 13 and 7 and a daughter aged 3. They live on a small holding farm in Shimabala, south of Lusaka. In his pastime, he enjoys gardening, playing chess and watching soccer.

He has pledged to promote engineering value as a commercial business through innovation, out-of-the box solutions to challenges facing the institution. He personally believes that Engineers are endowed with innovation and creativity traits which are prerequisite for business development and prosperity of enterprises.

And in a letter of congratulations, NRFA Director/CEO Eng. Wallece Mumba was confident that Eng. Kaluba will exert the Agency's proud tradition of Transparency and Excellence in his new position as Vice President of the Finance and Administration Committee of the EIZ.

PHOTO FOCUS



Hon. Ronald Chitotela (Left), MP, Minister of Housing and Infrastructure Development visits the NRFA stand at the Engineering Institute of Zambia Symposium and Annual General Meeting in Livingstone



Kyabankaka Toll Plaza nearing completion at Mutanda Junction in North Western Province



Part of the NRFA staff that took part in Labour Day celebrations on 1st May 2018



ZNBC conducts an interview with the Lesotho delegation at Katuba Toll Plaza



Participants at the Road Sector/Academia Workshop pose for a Photograph at Mika Hotel in Lusaka



Road Development Agency (RDA) Director Planning and Design Eng. Dickson Ndhlovu wedded NRF A's Angela Kawandami on 7 April 2018 at a colourful ceremony officiated by Hon. Ronald Chitotela, MP, Minister of Housing and Infrastructure Development, at Garden Events In Lusaka

NRFA Staff in Wellness and Team Building Sessions

